

Repair Form Date _____

Company _____

Address _____

City _____

State _____

Zip code _____

Contact information

Phone _____

E-mail _____

Did you purchase item new from ColorMaker NO YES

Ship all items in cardboard box and pack to prevent damage during shipping. DO NOT ship in padded envelopes including bubble envelopes commonly supplied by shipping companies. Any items received in envelopes or non approved containers will be repacked and charged a \$15 fee.

ColorMaker recommends UPS for all shipping to expedite repairs. Using USPS, FedEx and DHL could delay returns by up to 4 days.

Please give a description of the problem you are experiencing with the product. This will allow our technicians to target the testing procedure needed to make repairs. If you have more than one item being returned please use separate form for each item.

Serial Number _____

Is the problem intermittent ? NO YES

SHIP TO

**ColorMaker Inc
525 Oakhurst st.
Altamonte Springs Fl 32701**

Please send copy of this form with package and email a copy with UPS tracking information to jerry@ColorMaker.net

We will inform you after evaluation and quote repair cost for items not under warranty
Quotes will be valid for 30 days. Any unclaimed items that are not processed within 45 days will be considered abandoned and will be recycled. We reserve the right to charge a service fee for any items that are tested by our technicians and sender decides not to repair.